Lead in Water Service Lines

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Lead Service Line Replacement Program

In July 2021, the state of New Jersey enacted legislation requiring all water providers to share with customers the type of material in the utility-owned service lines and, if known, the customer-owned service lines leading to their properties. It also requires water providers to replace utility-owned and customer-owned lead and galvanized lines within 10 years. Please note that if your service lines contain lead, it does not mean you cannot use water as you normally do. Your water continues to meet water quality standards. The water provided to you by New Jersey American Water meets all state and federal water quality standards, including those set for lead. While the company regularly tests for lead in drinking water and works to keep lead levels below regulated levels, they are committed to removing lead and galvanized piping from service lines by 2031.

To support this initiative, New Jersey American Water has created a webpage to provide you with additional information. Here you will find an interactive map of the company's service line

inventory, and additional resources including answers to frequently asked questions. Additionally, if your customer-owned service line is identified as unknown, there is information to help you identify the material and report it to New Jersey American Water so they can work with you to replace it when they replace the utility-owned side. The site also contains a Contact Us section for customers to ask questions and request more information. You can also email your questions to LeadFreeNJ [at] amwater.com. Please note New Jersey American Water's website can also be viewed in Español, and translated materials are also available there.

NJ American Water company also created a number of video resources that can be found.

More Questions?

The Department of Environmental Protection also created a website for the state's program: Lead in Drinking Water which also has a FAQ. If you have general questions about the program at a State level you can contact the New Jersey Department of Environmental Protection at LeadInDW [at] dep.nj.gov or 609-292-5550 or see below State resources.



Flushing tap water is a simple and inexpensive measure you can take to protect your family's health from lead. For more on how to reduce your exposure to lead, visit nj.gov/dep/lead

Related Links

- Lead Service Line FAQ for Consumers
- What is a Lead Service Line Infographic
- Steps to Reduce Lead Infographic